












**Information regarding the processing by AP Solutions GmbH sp. z o.o. Branch in Poland, of personal data of Contractors, their representatives and persons designated to perform the contract and serve as contacts for matters related thereto**

**(GDPR Information clause)**

<b>1. Who is the Data controller? (responsible for Your personal data)</b>	
<p><b>1. Who is the Data controller? (responsible for Your personal data)</b></p>	<p><b>AP Solutions GmbH sp. z o.o. Branch in Poland</b> with its registered office at ul. Konstruktorska 12, 02-673 Warsaw (hereinafter also referred to as: „<b>APS</b>” or “<b>Data controller</b>”) You can contact us by mail at the address provided above.</p> <p>We have appointed a Data Protection Officer who can be contacted by email or mail at the following addresses:</p> <p><b>Data Protection Officer</b> <b>AP Solutions GmbH sp. z o.o. Branch in Poland</b> ul. Konstruktorska 12, 02-673 Warszawa e-mail address: iodopl@mondial-assistance.pl</p>
<b>2. List of personal data processing activities in which we act as the Data controller</b>	
 <b>Purposes of processing</b>	 <b>The legal basis</b>
Conclusion, performance, and settlement of the contract	<p>If You are acting in the capacity of:</p> <ul style="list-style-type: none"> <li>• <b>a Contractor who is a sole proprietor – the legal basis for processing Your data is Article 6 sec. 1 letter b) GDPR*</b> i.e., data processing is necessary for taking measures related to the conclusion and performance of the contract.</li> <li>• <b>a person designated by the Contractor to perform the contract or to serve as a contact person for matters related to the performance of the contract, or a representative</b> (including an authorized agent) of our Contractor (regardless of the legal form of the Contractor’s business)—the legal basis for processing Your data is Article 6 sec. 1 letter f) GDPR, i.e. APS’s legitimate interest in facilitating communication with the Contractor and ensuring the proper performance and settlement of the contract.</li> </ul>
Compliance with the legal obligations incurred by APS, in particular tax, accounting, and administrative obligations	Article 6 sec. 1 letter c) GDPR i.e. fulfillment of the legal obligations incurred by the Data controller under applicable law, in particular tax law and the accounting act.
Analysis of the applicability of financial sanctions before and after establishing a business relationship – this requirement applies <b>exclusively</b> to the Contractor	Article 6 sec. 1 letter c) GDPR i.e. compliance with the legal obligations imposed on the Data controller under applicable law.
To enable customers using the car assistance service to track the location of an approaching roadside assistance vehicle and to optimize the management of roadside assistance vehicles - this objective applies <b>exclusively</b> to contracts under which the Contractor provides	Article 6 sec. 1 letter f) GDPR, i.e. APS’s legitimate interest in enabling customers using the car assistance service to track the location of an approaching roadside assistance vehicle and in optimizing the management of roadside assistance vehicles.



<p>car assistance services (using the Allianz Provider App)</p>	
<p>Identifying, pursuing and defending against claims, as well as ensuring accountability</p>	<p>Article 6 sec. 1 letter f) GDPR, i.e. our legitimate interest in being able to identify, pursue and defend against potential claims, as well as in being able to demonstrate that we process Your data in accordance with the provisions of the GDPR.</p>
<p><b>3. Categories of data recipients</b></p> 	<p>We may disclose Your personal data to entities authorized by law and to entities acting as data processors on our behalf, such as other entities within the Allianz Group, providers of IT, postal, and document management services, entities providing financial and accounting services, technical consultants, and service technicians. In addition, we may transfer Your personal data in the event of a planned or actual reorganization, merger, sale, joint venture, assignment, disposal, or other disposition of all or part of our business or assets (including in the context of bankruptcy or similar proceedings).</p>
<p><b>4. Where is Your personal data processed?</b></p> 	<p>Your personal data may be processed both within and outside the European Economic Area (EEA), but always in accordance with contractual confidentiality and security restrictions, in accordance with applicable data protection regulations.</p> <p>Whenever we transfer Your personal data outside the EEA for processing by another Allianz Group entity, this is done on the basis of binding corporate rules approved by Allianz, known as the Allianz Binding Corporate Rules (BCR), which ensure an adequate level of personal data protection and are legally binding on all Allianz Group companies. The content of the BCR can be found at Binding Corporate Rules (<a href="http://allianz-partners.com">allianz-partners.com</a>).</p> <p>When the BCRs do not apply in a given case, we will take other appropriate measures to ensure that the transfer of Your personal data outside the EEA is carried out with a level of protection equivalent to that applicable within the EEA. Information about the safeguards used in connection with such data transfers (e.g., standard contractual clauses) can be obtained by contacting us as indicated in section 1 of this clause.</p>
<p><b>5. Data retention period</b></p> 	<p>We will retain Your personal data:</p> <ol style="list-style-type: none"> <li>for the purpose of entering into and performing the contract – until the contract is terminated or expires,</li> <li>to fulfill the legal obligations incumbent upon the Data controller, in particular tax, accounting, and administrative obligations – for the periods specified by applicable law, including provisions setting forth the retention periods for accounting records,</li> </ol> <p>After the above purposes have been fulfilled, we may retain Your personal data for a period corresponding to the statute of limitations for any potential claims, only to the extent necessary to establish, pursue, or defend against claims and to ensure accountability - that is, the ability to demonstrate that we process Your data in accordance with the provisions of the GDPR.</p> <p>This period may be extended if the statute of limitations is interrupted or if proceedings are initiated before the competent authority or court - until such proceedings are finally concluded. For more information, please contact us.</p>
<p><b>6. What are Your rights?</b></p> 	<p>To the extent permitted by applicable law, You have the right to:</p> <ul style="list-style-type: none"> <li><b>access</b> Your personal data;</li> <li><b>update or correct</b> Your personal data so that it is always accurate;</li> <li><b>remove</b> Your personal data if it is no longer needed for the purposes indicated above;</li> <li><b>request</b> the restriction of the processing of Your personal data in certain circumstances, e.g., when You contest the accuracy of Your personal data;</li> <li><b>obtain</b> Your personal data;</li> <li><b>object</b> in accordance with section 7 of this clause;</li> <li><b>submit</b> a complaint or claim to us or to the relevant data protection authority. In Poland, this authority is the President of the Personal Data Protection Office.</li> </ul>

	You can exercise these rights by contacting us in accordance with the detailed information provided in section 1 of this clause, providing Your name, email address, and the subject of Your request.
<b>7. Objection to data processing</b> 	To the extent permitted by applicable law, You have the right to object to our processing of Your personal data or to request that we cease processing it (including for direct marketing purposes). You may exercise this right in the same manner as the other rights set out in section 6 of this clause.
<b>8. Safety</b> 	We use appropriate technical and organizational safety measures to protect Your data against accidental or intentional manipulation, partial or total loss, destruction, or unauthorized access by third parties. Our safety measures are continuously improved in line with technological developments.
<b>9. Data sources</b> 	<p>In principle, we obtain personal data directly from You.</p> <p>If You are a representative (including an authorized agent) of a Contractor or a person designated as a contact in connection with the conclusion, performance, or settlement of the contract, Your personal data may be obtained from the Contractor You represent or who has designated You as the contact person. This applies in particular to the following personal data: Your first and last name, work phone number, work email address, job title, and work address.</p> <p>If You use the Allianz Provider App as part of the contract, we will collect data from You based on the information provided by the app, including Your location, IP address, and the device on which the app is installed.</p> <p>If, when logging into the Allianz Provider App, You select the verification method using biometric data, this data will be processed by Your mobile device operator. APS will not have access to this data and will not process or store it in any way.</p> <p>If the Contract concerns the provision of healthcare services by You, including medical assistance, telemedicine consultations, or the issuance of medical opinions, the Data controller may process Your data regarding Your license to practice medicine from the entity with which we have entered into a contract and which has referred You to work with us.</p>
<b>10. Information about automated decision-making, including profiling</b>	The Data controller does not use Your data for automated decision-making, including profiling.
<b>11. Obligation to provide data</b>	Providing personal data is voluntary, but necessary to enable the conclusion and performance of the contract.

We regularly review and update this Information clause. We will ensure the most recent version is available on <https://mondial-assistance.pl/ochrona-danych-osobowych> and we will tell you directly when there's an important change that may impact you. **This Information clause was last updated on February 13, 2026.**

\* Whenever we use the term “**GDPR**” in this clause, we refer to Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46 / EC (Journal EU L 119z 04.05.2016, p. 1 and EU Official Journal L 127 of 23.05.2018, p. 2)